NIKE PRASETYO
WAITER/ESS

PT. Mitra Sinergi Sukses
Indonesian Manpower Agency (P3MI)



Skills / المهارات / Beceriler

- **Customer Service**
- **Food & Beverage Service**
- **Order Taking & Processing**
- **Table Setting & Clearing**
- **Menu Knowledge**
- **Cash Handling & POS Operation**

Work Experience / الخبرة العملية / İş Deneyimi

PT Aqua Nusa, Ohana's – Hostess
2025 - 2026

- Manage reservations and waitlists
- Maintain order and assist with minor tasks like touching up tables between guest
- Provide information, coordinate with staff and handle guest issues
- Increased repeat customer visits by creating a welcoming atmosphere and remembering guests' names and preferences, resolves of guest complain with high satisfaction rate, enchancing the overall dining experience

FNB Daily Fresh – Waitress
2023 - 2024

- Took customer orders
- Served food and drinks on time with mannerisms
- Worked under daily sales targets and maintained restaurant cleanliness
- Ensure that cutlery and all table equipment are clean and ready for guests before they arrive.
- Increased dessert sales by 15% by recommending daily specials to customers.

Date of Birth / تاريخ الميلاد / Doğum Tarihi

12 October 1994
in Semampir, Indonesia

Passport / جواز السفر / Pasaport

Last Education / آخر مؤهل دراسي / Son Eğitim Durumu

2020
HIGH SCHOOL GRADUATE SMA PGRI 01 LUMAJANG

About Me / نبذة عني / Hakkımda

Friendly and service-oriented waitress with strong communication skills and a positive attitude. Experienced in providing attentive customer service, taking orders accurately, serving food and beverages, and maintaining a clean and welcoming dining environment. Able to work well under pressure, collaborate with a team, and ensure every guest receives a pleasant dining experience.