MUHAMMAD JAUHAN FARHAD
WAITER

PT. Mitra Sinergi Sukses
Indonesian Manpower Agency (P3MI)



Skills / المهارات / Beceriler

- Food & Beverage Service
- Hospitality Standards
- Customer Engagement
- Interpersonal Communication
- Table Setup & Clearing

Work Experience / الخبرة العملية / İş Deneyimi

Bar Restaurant
DoubleTree By Hilton Surabaya
2024 – 2025

- Took customer orders and made sure food and drinks were served correctly.
- Prepared tables and kept the dining area clean and ready for customers.
- Assisted guests with menu questions and handled simple requests during service.
- Worked with the kitchen team to make sure orders were served on time.
- Helped clear tables and prepare them for the next customers.

Waiter
XO Suki Signature II Pakuwon City Mall, Surabaya
2023-2024

- Provided friendly and efficient table service in a busy restaurant environment.
- Welcomed customers, took food and beverage orders, and ensured accurate order delivery.
- Assisted customers with menu selections and responded to their requests professionally.
- Maintained clean and organized dining areas before, during, and after service.
- Worked closely with the kitchen and service team to ensure smooth restaurant operations.
- Handled multiple customer requests efficiently while maintaining a positive attitude during peak hours.

Date of Birth / تاريخ الميلاد / Doğum Tarihi

Passport / جواز السفر / Pasaport

Last Education / آخر مؤهل دراسي / Son Eğitim Durumu

2025
Hospitality — Ventura Hotel School

About Me / نبذة عني / Hakkımda

Motivated 21-year-old with hands-on experience in Food and Beverage Service and restaurant operations. Eager to build a professional career as a Waiter, bringing strong customer service skills, good communication, a team-oriented work ethic, and the ability to work efficiently under pressure in fast-paced hospitality environments. Dedicated to providing friendly service and ensuring a positive dining experience for every guest.