GUFRON
WAITER

PT. Mitra Sinergi Sukses
Indonesian Manpower Agency (P3MI)



Skills / المهارات / Beceriler

- Customer service
- Taking and serving orders
- Good communication
- Food and beverage service
- Table setup and clearing
- Handling customer requests
- Maintaining dining area cleanliness

Work Experience / الخبرة العملية / İş Deneyimi

Crew Leader
PT Richeese Kuliner Indonesia 2017-2023

- Supervised daily activities and assigned tasks to team members.
- Coordinated the team to ensure work was completed smoothly and on time.
- Assisted team members during busy hours and helped solve basic problems.
- Checked the quality of service and made sure work standards were followed.
- Communicated with customers and handled their requests politely.
- Maintained cleanliness and organization of the work area.

Surpevisor Restaurant
PT Motasa, Indonesian 2023-2026

- Assigned tasks and monitored team performance to ensure smooth operations.
- Assisted staff in serving customers and handling customer requests.
- Checked service quality and ensured work procedures were followed.
- Maintained cleanliness, order, and readiness of the work area.
- Handled basic customer complaints and helped find suitable solutions.

Date of Birth / تاريخ الميلاد / Doğum Tarihi

12 October 1994
in Surabaya, Indonesia

Passport / جواز السفر / Pasaport

Last Education / آخر مؤهل دراسي / Son Eğitim Durumu

2013 - 2016
Institut Keguruan dan Ilmu Pendidikan Widya Darma, Surabaya

About Me / نبذة عني / Hakkımda

Friendly and responsible individual with experience in serving customers, preparing dining areas, and maintaining cleanliness. Able to take orders accurately, communicate well with guests, and work efficiently in a busy environment. Polite, attentive to details, and comfortable working both independently and as part of a team. Willing to learn and provide good service to every guest.