RUZAIN ANUGRAH ARYASATYA
WAITER

PT. Mitra Sinergi Sukses
Indonesian Manpower Agency (P3MI)



Skills / المهارات / Beceriler

- Food & Beverage Service
- Guest Service
- Teamwork
- Organizational Skills
- Ability to Work Under Pressure
- Adaptability
- Discipline
- Fast-Paced Work Environment
- Continuous Learning

Work Experience / الخبرة العملية / İş Deneyimi

Waiter
Grand Swiss-Belhotel Darmo, Surabaya, East Java
2025 – Present

- Assisted with daily restaurant operations, including table preparation, guest seating, and dining area readiness.
- Welcomed guests, presented menus, and assisted with taking food and beverage orders accurately.
- Served food and beverages according to hotel service procedures and guest requirements.
- Maintained proper table setup and cleared used plates, glassware, and cutlery throughout service.
- Communicated guest requests and special requirements to the kitchen and other F&B team members.
- Monitored assigned tables and responded promptly to guest needs during their dining experience.
- Supported buffet and other F&B activities during busy service periods and hotel events.
- Maintained cleanliness, hygiene, and organization of the restaurant and service areas.
- Worked closely with the F&B team to ensure smooth and efficient service during high-volume periods.
- Demonstrated professionalism, attentiveness, and flexibility when handling different guest and operational needs.

Date of Birth / تاريخ الميلاد / Doğum Tarihi

26 March 2007
in Gresik, Indonesia

Last Education / آخر مؤهل دراسي / Son Eğitim Durumu

2025
Festival Bali Collage

About Me / نبذة عني / Hakkımda

I am a motivated and adaptable hospitality professional with a strong interest in Food & Beverage Service. I have experience as a Waiter at Grand Swiss-Belhotel Darmo Surabaya, where I gained practical exposure to the hospitality industry. I am able to work under pressure, adapt quickly to new environments, and work effectively as part of a team. I am passionate about providing excellent guest experiences and committed to continuously improving my skills and growing professionally in the hospitality industry.

Passport / جواز السفر / Pasaport

