# MUHAMMAD MUFLIH SAMARUDDIN
# WAITER

PT. Mitra Sinergi Sukses
Indonesian Manpower Agency (P3MI)



## Skills / المهارات / Beceriler

- **Teamwork**
- **HACCP**
- **Time Management**
- **Understanding of cooking techniques**
- **Understanding of Food Hygiene**

## Work Experience / الخبرة العملية / İş Deneyimi

**Waiter (OJT) — Hotel Novotel Grand Shayla | Makassar, Indonesia**
**2023 – 2024**
Completed OJT in the F&B Service Department, supporting daily breakfast, restaurant, and banquet operations. Developed strong service fundamentals while working closely with the kitchen and F&B team during high-volume operations.

**Waiter (Daily Worker) — Hotel Dalton | Makassar, Indonesia**
**2024 – 2025**
Supported high-volume restaurant and banquet operations, including banquet up to 300 pax. Handled buffet setup, table service, food and beverage delivery, clearing, and rapid table resetting to maintain smooth service flow.

**Waiter — Hotel Paradiso | Makassar, Indonesia**
**2025**
Handled full-service restaurant operations, managing approximately 15 tables per shift while providing attentive service from order-taking through table turnover. Maintained accurate communication with the kitchen and ensured efficient service during busy breakfast and dinner periods.

**Waiter — Hotel Vasaka | Makassar, Indonesia**
**2025 – 2026**
Handled restaurant and banquet operations during high-occupancy periods, serving events of up to 400 pax while managing multiple tables during peak service. Entrusted with VIP/VVIP guest service, including special table arrangements, menu requests, and personalized attention.

**Waiter — Cafe Box Coffee | Makassar, Indonesia**
**2026 - present**
Handled fast-paced café operations, serving approximately 60–80 customers per shift across multiple tables. Managed the complete service cycle including order-taking, menu recommendations, food and beverage delivery, clearing, and table turnover.

## Date of Birth / تاريخ الميلاد / Doğum Tarihi

**16 April 2004**
**in Makassar, Indonesia**

## Passport / جواز السفر / Pasaport

## Last Education / آخر مؤهل دراسي / Son Eğitim Durumu

**2023**
**Food and Beverage Service**
**Duta Samudera Indonesia**

## About Me / نبذة عني / Hakkımda

**Dedicated and service-oriented hospitality professional with experience in hotel and café environments. Skilled in teamwork, time management, HACCP, and maintaining food hygiene standards. Reliable, adaptable, and able to work professionally in hospitality environments while maintaining good service and hygiene standards.**